

Case Study Snapshots

Selected Examples of Operational Improvement, Workflow Redesign, and Execution Support

Level Up Consultancy helps leaders reduce friction, strengthen execution, and improve performance by redesigning the systems, workflows, and operating routines underneath the work. Below are selected examples of how that support has translated into measurable outcomes across complex environments.

Improving Scheduling Visibility and Capacity Management in Education

A small technical institute was relying on fragmented front-desk and student-service workflows, with limited visibility into inquiries, registrations, classroom capacity, and follow-up activity.

Level Up Consultancy mapped intake and scheduling workflows, redesigned the process, implemented Smartsheet automation and dashboards, and introduced clearer KPIs and classroom utilization tools.

Result: The redesigned operating model reduced manual work, improved transparency and audit readiness, and identified \$1.3M in scheduling optimization revenue.

Standing Up Transformation Governance in a High-stakes Enterprise Environment

A multi-site industrial operator entered a critical execution phase with disconnected workstreams, unclear decision rights, and limited portfolio visibility across strategic initiatives.

Level Up Consultancy helped stand up the governance framework, introduced intake and stage-gate prioritization, built risk review cadences, and strengthened executive reporting around value realization.

Result: The model supported \$700k in cost avoidance, reduced invoice ageing by 22%, and reduced error processing by 6%.

Restoring Strategic Alignment Across a Multi-market Healthcare Transformation

A Fortune 500 healthcare organization operating across 10 markets and 21 systems was losing strategic coherence as workstreams drifted and the business case weakened.

Level Up Consultancy served as a senior advisor to transformation leadership, strengthened benefits tracking, shaped a centralized dispute framework and payment controls strategy, and rebuilt the executive narrative.

Result: The work delivered a framework generating \$1.5M in direct savings and a payment controls strategy projected at \$8M in cost avoidance across all 10 markets.

Reducing Hiring Delays Through Workflow Redesign and Automation

A regulated utility was launching a new SAP-based hiring process but still relied on manual emails, inconsistent approvals, and duplicate requisitions that slowed hiring and reduced visibility.

Level Up Consultancy redesigned the end-to-end hiring workflow, standardized approval paths, configured SAP automations, and created dashboards to expose bottlenecks earlier.

Result: The new process reduced time-to-hire by 23 days for targeted roles and contributed approximately \$2.2M in cost avoidance and productivity benefits.

Next step

Looking for a clearer view of where execution is slowing down?

Request an Operations & ROI Clarity Review to identify where workflows, handoffs, decision paths, and operating routines may be limiting performance.